DMS Smart Monitor
Smart Property Monitoring Platform

Platform Overview

DMS Smart Monitor is an enterprise-grade property monitoring and compliance platform designed specifically for UK social housing. Our solution combines IoT sensor technology with intelligent analytics to help housing providers maintain safe, healthy homes while ensuring regulatory compliance with Awaab's Law and HHSRS requirements.

Key Capabilities

- **Real-Time Environmental Monitoring** - Continuous temperature, humidity, and air quality tracking across all properties with instant alerts for threshold breaches.
- **Awaab's Law Compliance** - Automated 14-day SLA tracking with escalation workflows, evidence collection, and audit trails for regulatory reporting.
- **Predictive Mould Risk Assessment** - AI-powered risk scoring based on environmental conditions, property characteristics, and historical data.
- **Multi-Tenant Architecture** - Secure, isolated environments for housing associations, councils, landlords, and property agents.
- **Comprehensive Reporting** - Property fitness assessments, compliance reports, and performance dashboards for all stakeholders.

Business Value

Benefit	Impact
Reduced Response Times	Up to 70% faster hazard identification
Compliance Assurance	100% SLA tracking and evidence capture
Maintenance Efficiency	40% reduction in reactive repairs
Tenant Satisfaction	Proactive issue resolution and communication
Risk Mitigation	Early warning system for property hazards

Multi-Stakeholder Platform

DMS Smart Monitor provides tailored experiences for every stakeholder in the property management ecosystem:

Role	Key Functions
Housing Officers	Compliance monitoring, case management, reporting
Landlords	Property oversight, alerts, maintenance scheduling
Property Agents	Multi-landlord management, tenant communications
Tenants	Issue reporting, home environment visibility, rewards
Operations Staff	System administration, audit logs, analytics

Integration and Deployment

DMS Smart Monitor is designed for seamless integration with existing property management systems and workflows:

- RESTful API for third-party system integration
- Insurer data sharing with consent management and audit trails
- CSV/Excel import for bulk property and sensor onboarding
- Webhook notifications for real-time event triggers
- Single Sign-On (SSO) support for enterprise deployments

Get Started

Ready to transform your property monitoring? Contact our team for a demonstration and customised implementation plan.

Website: www.dmsmonitor.uk

Email: office@dmsmonitor.uk

Platform: dashboard.dmsmonitor.uk